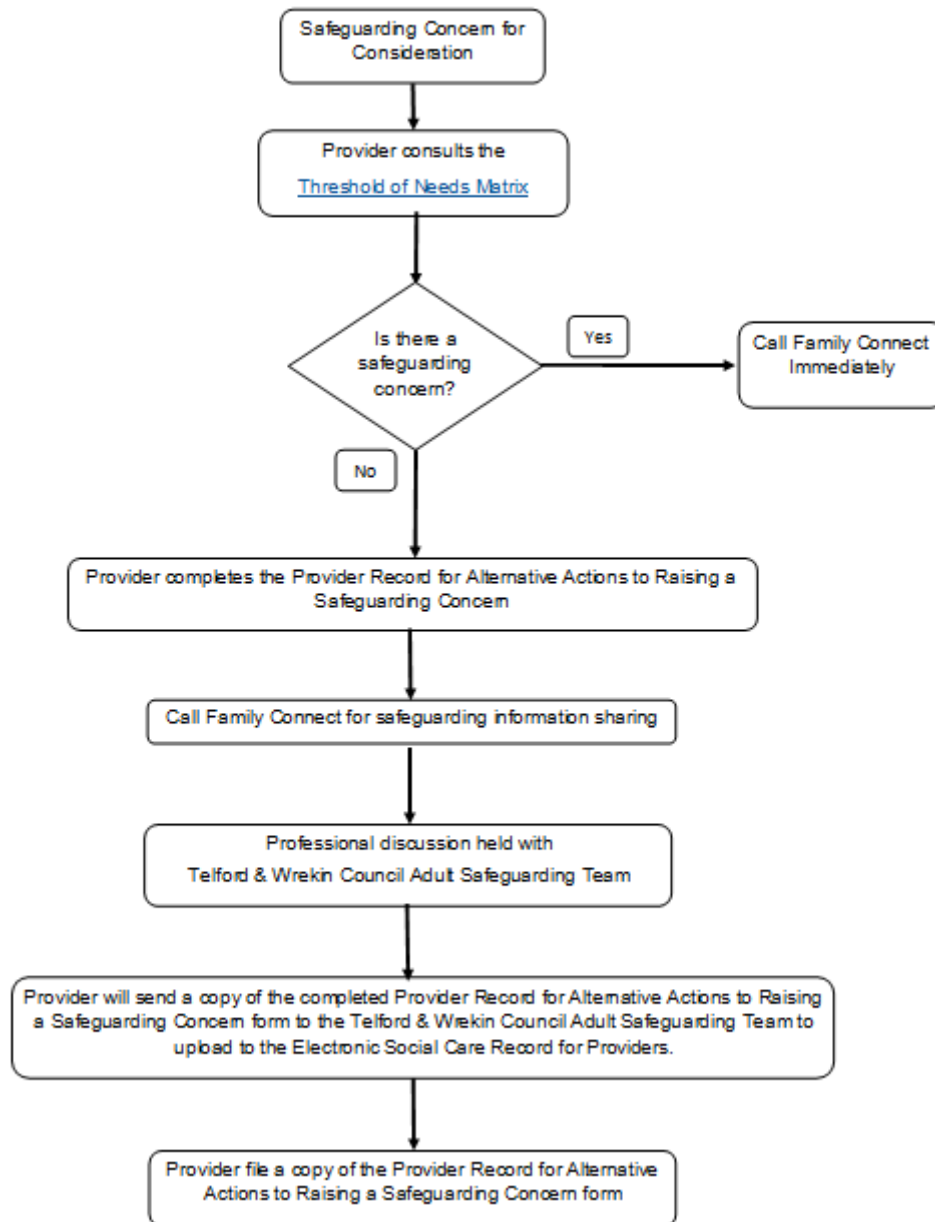


## Alternative Actions to Raising a Safeguarding Concern for Providers Process



**Family Connect can be contacted on 01952 385385**

## Provider Record for Alternative Actions to Raising a Safeguarding Concern

Please consult the [Safeguarding of Needs Threshold Matrix](#), to assist you with the decision making.

Prior to the professional discussion with the Telford & Wrekin Council Adult Safeguarding Team, if you have identified an adult with care and supports needs who is experiencing abuse or neglect or is at risk of abuse or neglect, your first priority is to work with them, to make them safe or if they lack capacity regarding the plan to make them safe to consider who else it may be appropriate to consult as per the MCA and Code of Practice. Call Family Connect to discuss with the Telford & Wrekin Adult Safeguarding Team.

This is your record for your rationale and record of the decision making and explains how you have dealt with the situation.

Summarise your discussion with the adult and/or their representative about what has happened to them

Explain what you have done to make the adult safe (including care plan and risk management changes if relevant)?

Explain why you think the abuse will not continue?

For historic issues that requires an alternative response (*e.g. criminal investigation, complaints, inquests, regulatory action, commissioning, health and safety investigations*), please explain what action you have taken below.

Please detail steps taken to make safeguarding personal:

- Who have you contacted (include their contact details), why and what your expectations are of them?
- What information has been discussed with the adult and/or their representative?

- What support does the adult and/or their representative want to achieve recovery and/or redress?

**Thank you to Keeping Adult Safe in Shropshire Board for allowing us to use their Provider Record for Alternative Actions to Raising a Safeguarding concern form**